

	Gold	Silver	Bronze	Merit
Vision	<input type="checkbox"/> Automated Digital Enterprise	<input type="checkbox"/> Digital Enterprise	<input type="checkbox"/> Functional Enterprise	<input type="checkbox"/> Sustenance Enterprise
Extent of Automation	<input type="checkbox"/> All Processes automated across Enterprise	<input type="checkbox"/> Multiple tools used for automating respective applications. However, no single solution for the enterprise	<input type="checkbox"/> Islands of Automation. Some applications are automated	<input type="checkbox"/> All processes are manual
Operational Efficiency & Productivity Gains	<input type="checkbox"/> Large Efficiency gains as L3 can be re-deployed for value added Business Activities-Automation brings a definite impact to topline and bottom lines	<input type="checkbox"/> Moderate gains - Specific L3 resources still used for day-to-day tasks. Automation Impacts bottom lines more than increase of Toplines	<input type="checkbox"/> Low Gains - L3 resources are randomly called in for supporting operations. Gains are not very measurable	<input type="checkbox"/> Ad hoc - As all people perform all activities
Risk Assessment & Management	<input type="checkbox"/> Institutionalized Risk management practices driven by automated assessment and remediation practices	<input type="checkbox"/> Proactive Management for certain applications Reactive for others	<input type="checkbox"/> Reactive Management based on individual assessment	<input type="checkbox"/> Manual Practices of assessment and remediation
Ownership	<input type="checkbox"/> Ability of Business owners to manage and monitor their own operations	<input type="checkbox"/> Some Business owners manage applications on their own. For the rest raise tickets to operations teams	<input type="checkbox"/> Business owners need to reach out to the IT teams generally for updates through ticketing mechanisms	<input type="checkbox"/> IT Teams own everything with no ownership to Business teams
Application Integrations and Adoption of Open API Framework	<input type="checkbox"/> API based; Control Module methodology that has adapters inbuilt for integrating applications across the organization	<input type="checkbox"/> Some applications use API's. The rest are based on scripting	<input type="checkbox"/> Scripted Integration - Use of random scripts for integration	<input type="checkbox"/> Manual and ad hoc methods
Integrate Business processes into Continuous Delivery of Applications	<input type="checkbox"/> Business processes are integrated within the continuous delivery of applications	<input type="checkbox"/> Specific Business Processes are integrated within continuous deliver of applications	<input type="checkbox"/> Business processes are integrated post application delivery	<input type="checkbox"/> Not present
Error Remediation	<input type="checkbox"/> Automated error remediations for known errors and continuous expansion of KEDB automating remediation every time a new error is discovered	<input type="checkbox"/> Known Errors are managed, but no continuous updates to make it a fully autonomous system	<input type="checkbox"/> Tickets are raised for errors	<input type="checkbox"/> War room scenarios for every error that is generated